



ADUR & WORTHING  
COUNCILS

**Adur Executive Member for Customer  
Services, Worthing Executive Member  
for Customer Services**  
**Ref No. JAW/033/20-21**  
**Date of Decision: 11 June 2021**

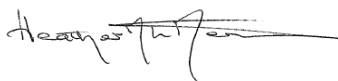
If you have any questions about this decision please contact Democratic Services on 01903 221006 or email [democratic.services@adur-worthing.gov.uk](mailto:democratic.services@adur-worthing.gov.uk)

<b>Record of Decision:</b> JAW/033/20-21 Call Centre Contract for Community Alarm service			
<b>Decision taken by:</b> Adur Executive Member for Customer Services Worthing Executive Member for Customer Services			
<b>Declaration of Disclosable Pecuniary Interests:</b> WBC Executive Member for Customer Services : I hereby confirm that I do not have any disclosable pecuniary interest in this item. ADC Executive Member for Customer Services : I hereby confirm that I do not have any disclosable pecuniary interest in this item.			
<b>Decision:</b> This was required to go to procurement as the existing local authority provider was taken over by a private company. The procurement exercise has confirmed the existing provider, PPP Taking Care as the new provider. The contract start date is 1/4/21 and is for 4 years (with a provision to extend for a further 3 years).			
<b>Key Decision:</b> Yes			
<b>Reason For Decision:</b> No decision made.			
<b>Alternative Options Considered:</b> No decision made.			
<b>Other Matters Considered:</b>			
Legal Advice and Issues	x	Financial Advice and Issues	x
Sustainability Issues	x	Equality Issues	x
Community Safety Issues	x	Human Rights Issues	x
Reputation	x	Risk Assessment	x

Health & Safety Issues	x		
<b>Consultation:</b> This report was circulated to Councillors, and published on the Council's website on 18 May 2021. The following consultation responses were noted by the decision maker: No comments have been made by Councillors.			
<b>Background Papers:</b> JAW-033-20-21 Call Centre Contract for Community Alarm			
<b>Contact Officer:</b> Bruce Reynolds Private Sector Housing Manager <a href="mailto:bruce.reynolds@adur-worthing.gov.uk">bruce.reynolds@adur-worthing.gov.uk</a>			
<b>Call-in:</b> The call-in deadline for this decision will be 5:00pm on <b>18 June 2021</b>			

  
**Signed:** **Date:** 10 June 2021

**Name:** Cllr Carson Albury, ADC Executive Member for Customer Services



**Signed:** **Date:** 19 May 2021

**Name:** Cllr Heather Mercer, WBC Executive Member for Customer Services

**Decision Ref No:** JAW/033/20-21